

Rx & Diagnosis Form

All items in **bold, red** type are required.
If not filled in, case cannot be processed.
**Represents default.*

207, Tower BB2, Mazaya Business Avenue, JLT - Dubai (UAE) PO.643670

CUSTOMER ACCOUNT NO. DOCTOR (LAST, FIRST, MI)

ADDRESS

PHONE EMAIL

PLEASE NOTE: By submitting this Rx, I agree to terms and conditions on reverse side.

DR.'S LICENSE NO. SIGNATURE

DISTRIBUTOR USE ONLY

DISTRIBUTOR NAME

ADDRESS

PHONE

CUSTOMER NO.

PATIENT: MALE FEMALE AGE _____

Turnaround Time:

10 working days in Lab (not including shipping)

Restoration type

VENEERS

- Lumineers® w/Cerinate
- Lumineers w/LD
- Lumineers w/LD Cutback

ALL CERAMIC CROWN AND BRIDGE

- LumiZir™ Full Contour Crown
- LumiZir Crown with LD pressed
- LumiZir Crown with stacked porcelain
- LD crown
- LD crown w/cutback
- LD
- Inlay Onlay
- Cerinate Full Contour crown (Anterior Only)
- LumiZir Full Contour Bridge
- LumiZir Bridge with LD pressed
- LumiZir Bridge with stacked porcelain
- LD bridge

METAL

- Porcelain fused-to-metal crown
 - Precious
 - Semi-Precious*
 - Non-Precious
- Captek™
- Full cast gold crown (precious metal)
- Porcelain-to-metal bridge
 - Precious
 - Semi-Precious*
 - Non-Precious
 - Maryland bridge
- Framework try-in
- Post and Core

MISCELLANEOUS

- Diagnostic wax-up
 - Maxillary
 - Mandibular
- Lumiguard (lowers only)
- Prep guide

Design instructions

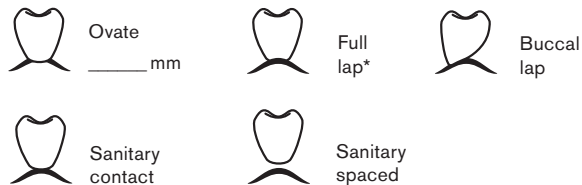
SURFACE TEXTURE:

- Smooth*
- Moderate
- Heavy

IF INADEQUATE CLEARANCE:

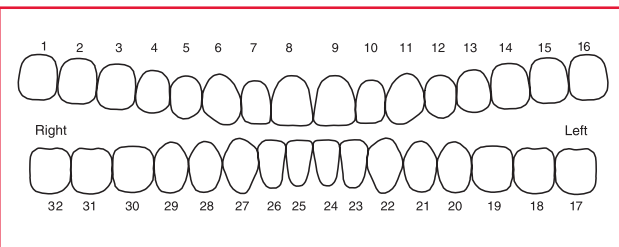
- Spot opposing
- Spot prep
- LumiKey Reshaping Guide (for veneers)
- Reduction coping (crown and bridge)
- Call me

PONTIC DESIGN:



MARGIN COPING/FRAME DESIGN:

- Lingual Collar (standard)
- Micro Lingual Collar
- No Metal Collar
- Metal Lingual
- Porcelain Butt Margin
- 360 Porcelain Butt Margin
- Metal Occlusal
- Splinted Crowns (specify teeth to be splinted)
- Rest Seat
- Guideplane



CASE CANNOT BE PROCESSED WITHOUT SHADE SPECIFICATION

Current shade is: _____

Stump shade is: _____

Shade requested: _____

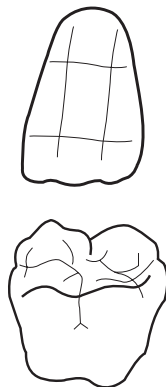
- Monochromatic (body shading only)
- Polychromatic (cervical, body, incisal shading)

Incisal third shade: _____

Gingival third shade: _____

Level of translucency (check one)

- High
- Medium*
- Low



Required specifications

OCCLUSAL STAIN:

- None
- Medium
- Light
- Dark

CASE DESIGN:

- Placement wrap
- Incisal wrap
- Additional length: 0.5 mm 1 mm 1.5 mm
- Alignment
- Complete diastema closure
- Partial diastema closure (specify) _____

INCISAL EDGE SPECIFICATIONS:

- Central Incisors Square Flat Round
 - Lateral Incisors Square Flat Round
 - Cuspids Square Flat Round Pointed
 - Bicuspid Square Flat Round Pointed
- *default to match existing

QUICK CHECK:

- Articulator type: _____
- Shade tab
- Bite registration
- Diagnostic waxup
- Impressions
- Upper Lower
- Models:
 - Pre-Op
 - Opposing
 - Stick bite/facebow
 - AACD Photos (details below)

REQUIRED AACD PHOTOS

- View 1: Portrait – Against neutral background (no shadows)
- View 2: Natural passive smile – Frontal (don't "fix" canted smiles)
- View 3: Natural passive smile – Right view
- View 4: Natural passive smile – Left view
- View 5: Retracted frontal view – Horizontal incisal plane perpendicular to vertical
- View 6: Retracted – Right view
- View 7: Retracted – Left view
- Upper arch contrast photo – Against black background

SPECIFIC INSTRUCTIONS:

- Requesting Consultation



Lab Thank you for your business.

SHIPPING

All delivery days are in lab working days only, starting from date of case acceptance (including acceptable impressions/models, bite registration, and complete prescription information). Working days do not include weekends or holidays. Times do not include time in transit or and times do not include the day case is shipped.

All returns must be sent to the following address:

Office Suite 207, Level 2
Tower BB2, Mazaya Business Avenue
Jumierah Lakes Tower
Dubai - UAE
P.O Box 643670
Tel: +971 445 222 07
Email: DXB@lumineers.me
Website: www.lumineers.me

FOR STUDIO USE ONLY

DATE RECEIVED #: _____ PAN #: _____
OPEN INITIALS: _____
INCOMING QC NOTES: _____

ORIGINAL ORDER #: _____
REMAKE/REPAIR REASON CODE: _____
STAGE: _____
CUSTOMER #: _____
Q/E INT: _____
NEW ORDER #: _____

ABBREVIATED TERMS AND CONDITIONS – ZS LAB

Ordering

For the best possible custom-made product, please make sure you are ordering the correct size, quantity, shade, and material application. If we make an error or if your order was inaccurate, we will make every attempt to remedy the error as quickly as possible. All orders may be subject to shipping and handling charges. "Rush" orders or orders requiring special handling may be subject to additional charges.

Product Inspection

We encourage you to inspect the product prior to acceptance. You accept the product if you use it in any way, including placing the product in a patient's mouth or making modifications to it. If you do not notify the ZS Lab of your rejection and do not return the product to the Lab within 15 business days after your receipt of the product, you will be deemed to have accepted it.

Limited Warranty

While we believe you and your patient will be delighted with this product, we understand that 100% satisfaction is not always possible. In such event, we are happy to repair or replace, at our discretion, any product that is defective or does not meet your specifications. This is your exclusive remedy.

For all ZS Lab restorations (excluding Snap-On Smile), ZS warranty obligation, with respect to an original restoration affixed to a particular tooth, is limited to one (1) time replacement for that restoration within five (5) years and covers any defects in materials or workmanship.

For Snap-On Smile, the warranty obligation is limited to one (1) time replacement of the original Snap-On Smile (both full and partial arches) within one (1) year and covers any defects in materials or workmanship.

This limited warranty is in lieu of all other warranties, expressed or implied and is void if the product is improperly stored or used. There are no implied warranties of merchantability, fitness for a particular purpose or otherwise. Before using this product, you agree that it is your responsibility to determine whether it is suitable for the intended use and will assume all risk and/or liability associated with use of or inability to use the product. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

Our Contact Information

If you have questions or comments about our terms and conditions, we are here for you Sunday through Thursday from 9 a.m. to 6 p.m. (Pacific Time). Please feel free to contact our Customer Service team in any of three ways:

- 1. Send us an email at: _____
- 2. Call us at: _____
- 3. Write us at: _____